

Customer Satisfaction

Our reputation for customer satisfaction has been a mainstay of our success and will continue to be our overall objective and motivation. We are proud to go above and beyond to satisfy our customers.

Below are comments from a few of our satisfied customers:

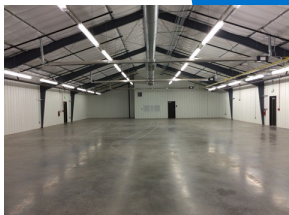


"On a scale of 1 to 10, UST rates a 9.5. They are very competitive, experienced, knowledgeable and a highly quality conscious contractor."

-George J. Verstraete, Jr. DBIA –
Oklahoma National Guard

"Their attention to detail produced a facility that is safe and reliable...It was indeed a pleasure to work with UST and I look forward to working with them in the future."

-David T. Bustamante - Contracting Officer, Sheppard AFB



UST Profile

FEDERAL CERTIFICATIONS:

8(a) - Case #302744, August 28, 2008
Small Disadvantaged Business (SDB)
Veteran Owned Small Business (VOSB)

NON-FEDERAL CERTIFICATIONS:

Disadvantaged Business Enterprise (DBE)
Historically Underutilized Business (HUB)
Minority Business Enterprise (MBE)

EIN #: 75-2383697

DUNS #: 797443496

CAGE CODE: OUF88

BONDING: \$15,000,000 Single
\$25,000,000 Aggregate

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Unified Services of Texas, Inc.

Construction Services with Environmental Solutions



"Quality Construction since 1991"

General Contractor & Fuel System Specialist

DBE - HUB - VOSB - 8(a)

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About UST

UST is a commercial general contractor providing services to a wide range of clients. Earning your trust, and delivering the very best construction experience possible, is what UST is all about.

Core Values

Safety - Prevention, Preparation & Planning

Unity – Emphasis on Teamwork

Character - Honesty & Integrity

Commitment – Responsible & Dedicated

Excellence - Perform to the Highest Standards

Service-Minded - Prompt, Responsive Attention

Social Responsibility—to Community/Environment

This is how we spell **S-U-C-C-E-S-S!**



Key to our **COMMITMENT to EXCELLENCE**
is our emphasis on the following:

Quality Control

On each project, UST's superintendents will tailor the Quality Control Plan as required by specifications and incorporate the three phase approach of quality control to include the preparatory, initial, and follow-up phases prescribed by the Army Corp of Engineers.

Safety

Safety is our #1 Priority, NO EXCEPTIONS! UST follows **EM385-1-1** Safety and Health Requirements Manual, provides Activity Hazard Analysis (AHA) for each project milestone and has OSHA 30 certified personnel.

Scheduling

UST utilizes Primavera Suretrak for its scheduling models. All subcontractors meet with UST's management in order to provide timelines and specific milestones within the project completion schedules.

Contract Administration

Our staff is committed to providing certified payrolls, billings, SF1413's, preconstruction submittals (Quality Control Plans, Storm Water Prevention Plans, Safety Plans) and other documents necessary for the successful completion of the project.



Advantages of Partnering with UST

- ◆ We provide a dedicated, innovative and highly experienced team of project managers, field supervisors & administrative staff.
- ◆ We can bond projects up to an aggregate \$25M.
- ◆ We pre-qualify every subcontractor.
- ◆ We provide unparalleled customer service and seamless communications.
- ◆ We have an excellent safety record resulting in higher productivity, improved efficiency and better quality.
- ◆ We offer a full 12 month warranty .
- ◆ We are committed to the highest integrity and ethical standards.
- ◆ We retain a very strong customer base.
- ◆ We are a financially sound builder.
- ◆ We are Leed Accredited.

